

Thank you for volunteering for the Bishop's Holiday Dinners!

For a better volunteer experience, please share your feedback and pictures with us at www.ccworc.org/volunteer-experience or scan the QR code:



If you have any questions or need assistance, please contact the Volunteer Assistance Number at (774) 275-3407. **This is a text-only line.**

Meal Delivery Guidelines:

- The recipients' information is on a printout provided (see example below). Your printout will include the following:
 - Recipient's names
 - Addresses and phone numbers
 - Any information you may need about the recipient or location of drop-off (ex: floor number, color of house, hard of hearing, etc. – see below for an example)
 - **IMPORTANT: Verify that the number of meals you received matches the amount at the bottom left-hand corner (Route Total Meals).**
 - If you need more/the count it off, please come back to Hammond Street or text the Volunteer Assistance Number to see if there are extras. We will coordinate the delivery if you cannot make another trip.
 - Promptly deliver the meals to your route upon receiving them.

○ **EXAMPLE ROUTE**

Route	Meals	Not offered	Unit #	Door	Phone	Lang
001 A	3	● Barber Avenue	●	Front Worcester	● ● ●	English
COMMENTS: NAVIGATE: Off West Boylston Street past I-190 and Greendale Mall						
001 A	2	● Fraternal Avenue	●	Front Worcester	● ●	English
COMMENTS: NAVIGATE: West Boylston St -> Barber St -> Wilsey St -> Tolimatal Ave						
001 A	2	● Kendrick Avenue	●	Front Worcester	● ● ●	English
COMMENTS: NAVIGATE: E Off West Boylston St In Greendale Area						
001 A	2	● Kendrick Avenue	●	Front Worcester	● ●	English
COMMENTS: NAVIGATE: E Off West Boylston St In Greendale Area						
001 A	1	● Kendrick Avenue	●	Front Worcester	● ● ●	English
COMMENTS: NAVIGATE: E Off West Boylston St In Greendale Area						
001 A	2	● King Philip Road	●	Front Worcester	● ●	English
COMMENTS: NAVIGATE: Off West Boylston Street Before Quinsigamond Community College						
001 A	4	● King Philip Road	●	Front Worcester	● ● ● ●	English
COMMENTS: NAVIGATE: Off West Boylston Street Before Quinsigamond Community College						
001 A	13	Route Total Meals				

- Keep in mind that the recipients may be elderly, with varying degrees of disabilities, and some may face challenges with hearing or mobility. When delivering their meal, knock loudly and persistently on the door. **Be patient, as it may take a long time for them to reach the door or answer.** If there's no response after five minutes, call the recipient's number provided on the printout.
- If you're still unable to reach the recipient after the designated waiting time and your attempts to contact them, please refrain from leaving the meals unattended, as it is not permitted by the Health Department. You may do the following instead:
 - Text the volunteer assistance number at (774) 275-3407.
 - Take the meal(s) back to 10 Hammond Street after you finish your route.
- Take necessary health precautions when delivering meals as this population is highly vulnerable. It's recommended you wear a mask and use hand sanitizer between deliveries.

Sit-Down Dinner Guidelines:

Please take note that the Bishop's sit-down meals are primarily organized and operated by our dedicated team of long-time volunteers. While we may not have a comprehensive set of instructions to provide, we warmly invite you to join us between **11:30 a.m. and 11:45 a.m.** on **Thanksgiving and/or Christmas Day** at the **Cathedral of St. Paul**, located at **38 High Street, Worcester, MA 01609**, to lend your support in serving meals.

We look forward to working together to serve those in need during this special time of year. Thank you all and happy holidays!